



Warranty Information

All Zebra products are sold with warranties. Refer to the User's Guide for warranty information specific to each product. Here is some general information:

PRINTER PRODUCTS:

Printers. All printers (excluding printheads) are warranted against defect in material or workmanship for twelve (12) months from the purchase date.

Proof of purchase or shipment date is required to validate the warranty period. The warranty becomes void if the equipment is modified, improperly installed or used, damaged by accident or neglect, or if any parts are improperly installed or replaced by the user.

NOTE: Products returned must be packaged in the original or comparable packing and shipping container. In the event equipment is not so packaged, or if shipping damage is evident, it will not be accepted for service under warranty. Surface transportation charges for return to customers in the continental United States is paid by Zebra. Otherwise, Zebra pays CPT (carriage paid to) nearest airport; customer pays customs, duties, taxes, and freight from airport to destination. If Zebra determines that the product returned for warranty service or replacement is not defective as herein defined, the customer will pay all handling and transportation costs.

Printheads. Since printhead wear is part of normal operation, the original printhead is covered by a limited warranty as indicated below. Warranty period begins on purchase date.

<u>Printhead</u>	<u>Warranty Period</u>
Barcode label printer printheads	6 months
Card printer printheads	12 months

To qualify for this warranty, the printhead must be returned to the factory or to an authorized service center. Customers are not required to purchase Zebra supplies (media and/or ribbons) for warranty qualification. However, if it is determined that the use of other manufacturer supplies has caused any defect in the printhead for which a warranty claim is made, the user is responsible for Zebra's labor and material charges required to repair the defect. The warranty becomes void if the printhead is physically worn or damaged; also if it is determined that failure to follow the preventive maintenance schedule listed in the User's Guide has caused defect in the thermal printhead for which a warranty claim is made.

Software. Software is warranted to be free of defects in material and workmanship for 30 days from the date of purchase. In the event of notification within the warranty period of defects, Zebra will replace the defective diskette or documentation.

Batteries. Mobile printer batteries are warranted to be free of defects in material and workmanship for 90 days from date of purchase. In the event of notification within the warranty period, Zebra will replace the defective battery provided there had not been damage resulting from user abuse.

Parts. All parts, maintenance kits, options kits, and accessories are warranted to be free of defects in material and workmanship for 90 days (except where otherwise denoted) from date of purchase. This warranty becomes void if the item is modified, improperly installed or used, or damaged by accident or neglect.

SUPPLIES PRODUCTS:

Supplies are warranted to be free from defect in material and workmanship for a period of six (6) months for media and twelve (12) months for ribbon from the date of shipment by Zebra. This is provided the user has complied with storage guidelines, handling, and usage of the supplies in Zebra printers.

Zebra's sole obligation under these warranties is to furnish parts and labor for the repair or possible replacement of products found to be defective in material or workmanship during the warranty period. Zebra may in its discretion issue a credit for any such defective products in such amount as it deems reasonable.



Warranty Exclusions & Conditions Statement

The warranties provided above are the only warranties applicable. No other warranties, expressed or implied, are given. Zebra does not make any IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE in connection with its sale of products or services. While Zebra's desire is to be responsive to specific needs and questions, Zebra does not assume responsibility for any specific application to which any products are applied including, but not limited to, compatibility with other equipment. All statements, technical information or recommendations relating to Zebra products are based upon tests believed to be reliable yet do not constitute a guaranty or warranty.

Zebra's maximum liability for warranty claims is limited to the invoice price of the product claimed defective. Zebra does not assume responsibility for delays or replacement or repair of products. Zebra shall not under any circumstances whatsoever be liable to any party for loss of profits, lost data, diminution of good will, or any other special or consequential damages whatsoever with respect to any claim made under agreement with Zebra. Specifically for software, Zebra is not liable for any incidental or consequential damages caused by abuse or misapplication of the software or by its use in violation of the U.S. copyright law or international treaty.

No salesperson, representative, or agent of Zebra is authorized to make any guaranty, warranty, or representation that contradicts the foregoing. Any waiver, alteration, addition or modification to the foregoing warranties must be in writing and signed by an executive officer of Zebra to be valid.